GENERAL TERMS AND CONDITIONS

Registration and Confirmation

All bookings are binding. Congress participation and social programme bookings will be confirmed in writing or by e-mail by Intercongress GmbH. This document can also be used as invoice for presentation to the tax office. Deadline is the day of receipt of the application together with a simultaneous direct debit mandate for the amount due. A postal notification only occurs on explicit demand of the customer.

Prices, Payment

All prices are inclusive value added tax, invoiced in euro. Bank charges for return debit notes are on the participants account. The client agrees on a settlement of the services via e-mail by Intercongress GmbH.

Cancellations, Changes

All statements require the text form. Oral agreements are only binding when these are confirmed by Intercongress GmbH in writing or via e-mail and without delay. For alterations of reservations or any other invoiced item an administrative charge of 29 EUR will be charged. In the case of cancellation of congress participation, no refund will be made unless the cancellation option (flex ticket) has been booked.

In the case of cancellation of a social programme item by participants, no refund will be made.

Event Cancellations

The event or single components (e.g. social programme) can only be carried out if a certain minimum number of participants is reached. If this is not the case Intercongress GmbH reserves the right to cancel the event or single components at short notice. In such a case the already paid fee is going to be reimbursed completely.

Force Majeure, Disclaimer

In case the event cannot be organised or is subject to change due to reasons which are outside of the sphere of responsibility of Intercongress GmbH (e.g. natural catastrophe, strike, pandemic or force majeure), no claim for refund of the (proportionate) registration fees or for a compensation of any (financial) losses can be made.

GENERAL TERMS AND CONDITIONS

Corporate Veil

Please be advised that the organiser is only liable for claims arising from physical injuries due to intent or negligence of the organiser, or for claims arising from property damages due to intent or gross negligence of the organiser. Any further claims are excluded. The organiser is not liable for the loss or theft of objects or motor vehicles brought along, except in cases of intent or grossly negligent causation. This shall not affect further claims against persons and/or companies charged with the excursions/events related to the congress.

Applicable Law, Place of Performance and Jurisdiction

The laws of the Federal Republic of Germany apply. To the extent allowed by law, Freiburg/Germany is the place of performance and jurisdiction for all claims.

Use of Photos, Image Rights

The participants are herewith informed that photos, videos and audio recording of the attendees are being created at the event. This material will be published in the internet, professional journals and/or other publications during and after the congress. The participants agree on the usage or release of these recordings with their signature.

Lead Retrieval Licences Industry, Use of Data

Lead retrieval licences are provided to exhibitors upon booking. If participants agree to have their name badges scanned on site, the participant's name, postal address and email address will be made available to the exhibiting company for the purpose of sending information material. If you do not wish this information to be shared, please refuse to have your badge scanned on site.

Intercongress GmbH, Ingeborg-Krummer-Schroth-Str. 30, 79106 Freiburg/Germany
Court of registration: Amtsgericht Wiesbaden | Registration number: HRB 8375
VAT-ID: DE 258 269 762
General Manager: Diana Kraus
fon +49 761 69699-0
welcome@intercongress.de
www.intercongress.de